

Oracle Support Sessions at COLLABORATE 10

Date and Time	Session Name	Session Id	Presenter
Monday, 4/19/10 1:15 – 2:15 PM	Creating Customer Value	4735	Sherm Terry
Tuesday, 4/20/10 8:00 – 9:00 AM	PeopleSoft 9.1 and Best Practices	3416	Anjana Muraleedharan and Ravi Iyengar
Tuesday, 4/20/10 2:00 – 3:00 PM	Best Practices for Upgrading to JDE 9.0	4733	Jeff Amerine
Wednesday, 4/21 8:00 – 9:00 AM	Configuration Manager - Deep Dive	4734	Lynn Pionkowski
Wednesday, 4/21/10 10:30 – 11:30 AM	Best Practices for EBS R12 Upgrades	3417	Medi Goker and Steve Horgan and Kyle Harris
Wednesday, 4/21/10 1:00 – 2:00 PM	Best Practices for Upgrading to Hyperion 11	4736	Dave Valociek and Todd Kennedy
Wednesday, 4/21/10 2:15 – 3:15 PM	EBS Patching Wizard	4774	Eileen Arditi and Julio Maureria
Wednesday, 4/21/10 4:00 – 5:00 PM	Best Practices for Upgrading to Oracle Database 11g Release 2	3413	Balaji Bashyam and Roderick Manalac
Thursday, 4/22/10 9:45 – 10:45 AM	Upgrading Oracle Application Server 10g to Oracle WebLogic Suite 11g / Working Effectively with Oracle Support	4737	Mark Middleton and Wes Root
Thursday, 4/22/10 11:00 – 12:00 AM	Gain Efficiencies and Cost Savings with My Oracle Support Best Practices		Tony Cavotta
Thursday, 4/22/10 12:15pm-1:15pm	EBS Deep Dive Diagnostics	4773	Lisa Scott and Steve Horgan